



Thank you for your patience. Recently, Microsoft has released new Windows 10 upgrade which includes an update that is causing Touch Panel compatibility issues to all windows tablets. We notified all of our Eve-Family members to not to update the Windows till further notification. If you have encountered any touch panel issues, we have prepared easy guidelines for you to fix Eve-T1 touch screen.

### **Method 1: Roll Back**

**Hardware requirements:** An [OTG](#) cable and a USB mouse

1. Attach your USB mouse with your Eve-T1.
2. Goto My computer --> System properties --> Device Manager.
3. Select Human Interface --> KMDf HID minidriver for Touch I2C Device.
4. Right click and select properties.
5. Select the tab “Driver” and select the option “Roll Back Driver”:
6. In the next Window select “Yes”.

If the Method haven't resolved your issue, please follow the Method-2.

### **Method 2: Driver Installation:**

**Hardware requirements:** An [OTG](#) cable, USB stick and a USB mouse.

1. Download the zip file from [Link](#) Password: **eve**
2. Extract the zip file to your USB stick and attach with OTG cable to copy the files to your Eve-T1's desktop.
3. Run “**install.bat**” as administrator and the drivers are installed successfully.

Thank you for your patience and for your trust in Eve. Stay tuned to our [Facebook](#) page for the latest updates!

Best regards,

**Team Eve**